



Features and Benefits – Savings and Return on Investment

NOW! Is Europe's Leading GPRS Fleet Management System with Server Based Mapsolute Global Mapping

The NOW! innovation provides traffic controllers of large fleets, managers of service engineer fleets, and delivery fleets with one-click, live monitoring and reporting on screen of the whole fleet in an instant.

Access to the server's data files (API) using bespoke software can facilitate software interfaces to existing traffic control management tools for further ease of management reporting.

GlobalLive NOW! is unique

Nomenclature

GPS - Global Positioning System

A GPS unit receives signals from geo-stationary orbiting satellites to calculate it's geographical position.

GSM - Global System for Mobile Communications

This is the type of connection used between

- analogue modems to cell phone to transfer data
- cellular modems to cell phone to transfer data
- cell phone voice calls

Charges are made by the time of the connection

GPRS - General Packet Radio Service

This system is used by a cell phone device to connect to the internet, this is a permanently-on connection with charges made for data transferred and not for connection time.

Mapsolute Map 24 Mapping

Mapsolute MAPTP delivers vector-based map data which is hosted on the GlobalLive server cluster. The protocol has an open architecture and is dedicated to the distribution of geographical information over our network in a highly efficient manner.

This innovative mapping solution complimented by unique Globallive server infra-structure and new generation software interfaces deliver the "live and instant" NOW! product offering.

The solution has global presence.

Machine-to-Machine (M2M) Connectivity

M2M solutions from **T Mobile** and **Vodafone** are the industries leading dedicated GPRS Sim offering complimented by their role as the fast, secure, reliable wireless carrier of data.

Infiniserve

The **Infiniserve** server platform is a **unique innovation** by Globallive and was created in-house as the backbone of our system. Its unique design is not to be found elsewhere in the industry, and provides the **outstanding performance, speed, reliability and dependability** that puts GlobalLive in a class of its own.

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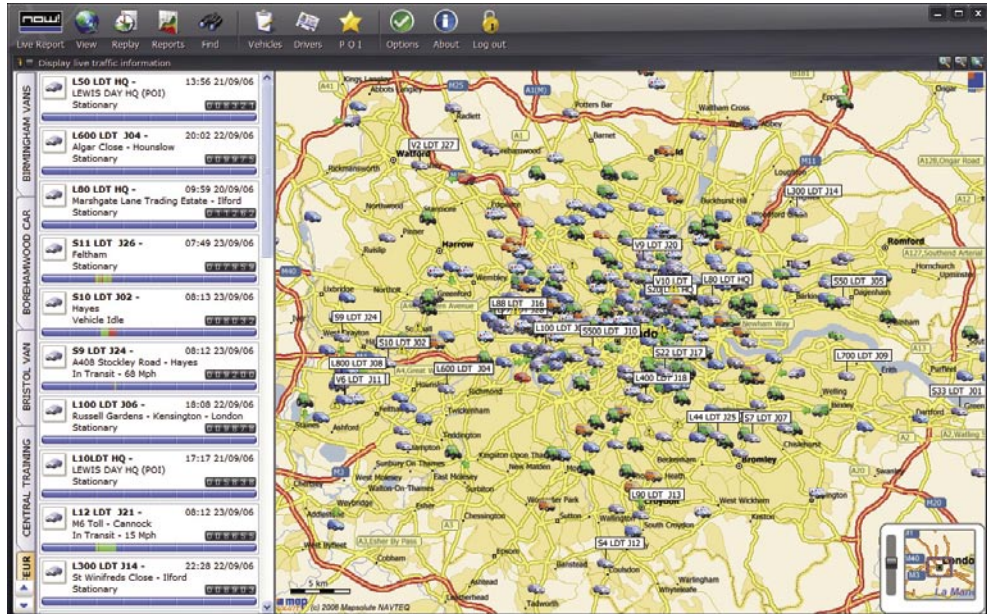
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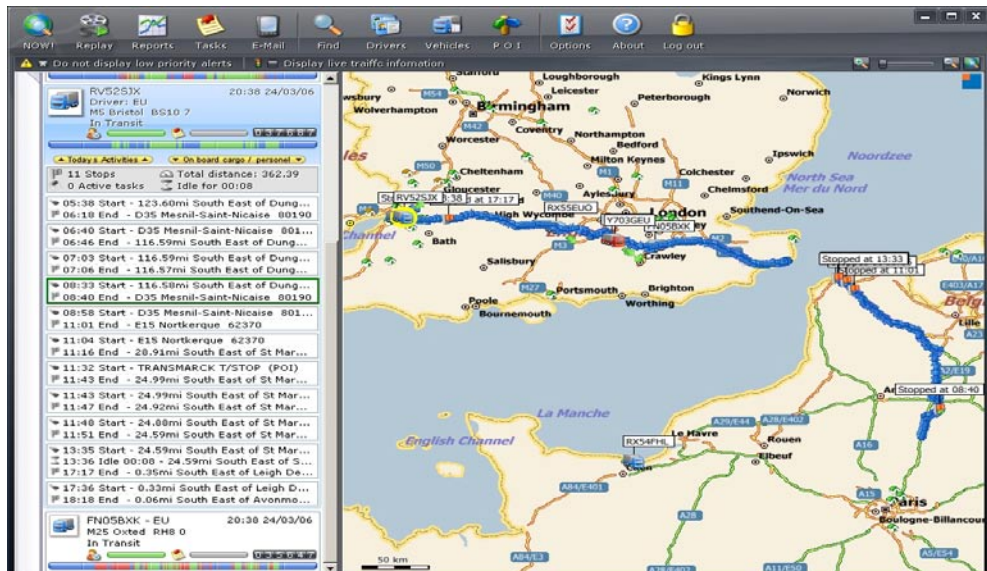


1 NOW! System Modules - Features and Benefits

1.1 Your Whole Fleet's Activities Live on Screen in an Instant



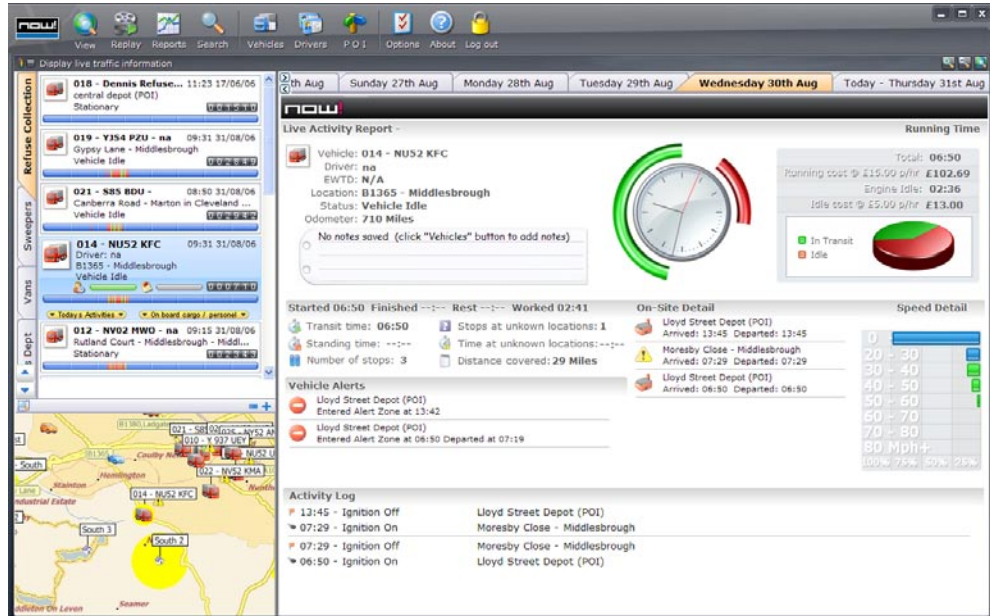
The whole fleet live on screen with 60 second updates



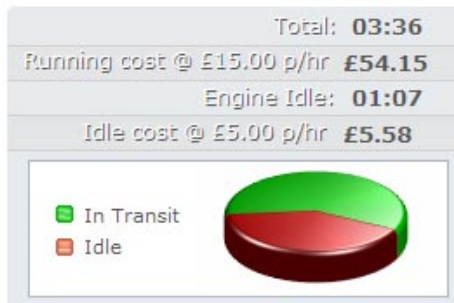
One click live and instant reporting with automatic journey trail throughout the UK and Europe

Feature	Advantage	Benefits
Live on screen tracking of your entire fleet with 60 second updates		
<p>Leading edge GPRS technology providing multi-vehicle live tracking of the whole fleet</p> <p>The simple screen layout makes NOW! intuitive and easy to use.</p> <p>The server based mapping enables multi-user facilities without reductions in speed</p> <p>The where, when, and how of your whole fleet on a minute by minute basis in an instant.</p> <p>Easily configured groupings for ease of display</p> <p>One-click management controls provide journey stop/start times and reports plus minute by minute journey details</p> <p>Instant and live journey trail throughout the UK and Europe provide a record of today's movements on a vehicle by vehicle basis</p> <p>One-click Live traffic reporting with our direct feed from the Highways Agency provides pop-up instant traffic alerts in the vicinity of your vehicles.</p>	<ul style="list-style-type: none"> • The GlobalLive™ server receives a packet of information from each vehicle every 60 seconds, giving its position and speed. This information is used to display the vehicles' status, speed and position on the mapping and in reports. • As a vehicle slows and stops at a road junction or in traffic, an extra "idle" signal is received and • As the vehicle ignition is turned off a "Stop" signal is received. • No requirement for additional hardware • Access is via your existing internet connection and requires no further hardware or infra-structure costs 	<p>GlobalLive™ will provide you with a low cost, technologically advanced Fleet Management and Asset Tracking solution at a hugely competitive price.</p> <p>Our licence free model allows an unlimited number of users including giving your customers access rights</p> <p>Minimal Training- Maximum Control</p> <p>One-click LIVE and INSTANT information saves management time and fleet operating costs</p> <p>INSTANT monitoring improves your traffic control and deployment of the fleet</p> <p>Mitigate your insurance premiums</p> <p>Reduces off-journey travel</p> <p>Reduces Idling – saves costs, "green" approach reduces CO2 emissions</p> <p>Records accurate time sheet information reduce time sheet errors and overpayments</p> <p>Provides one-click instant monitoring of TODAY'S progress of the fleet.</p> <p>INSTANT control of journeys reduces waste – saving fuel, driver time, and improves cash flow</p> <p>Provides driver support and mitigates Risk Management especially for European logistics</p> <p>Supports fleet traffic controllers and drivers</p> <p>Reduce lost time and fuel costs by avoiding traffic incidents</p>

1.2 NOW! Activity Screen – One Click Information of Your Vehicle Attributes

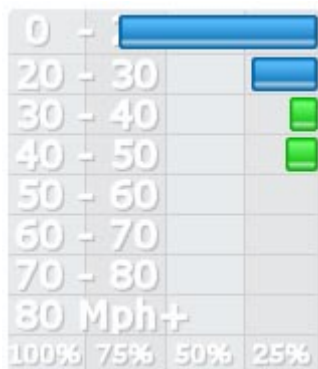


One-click live and instant NOW! activity screen



- Lloyd Street Depot (POI)
Arrived: 14:14 Departed: 14:14
- Ely Street - North Ormesby - Middlesbrough
Arrived: 14:02 Departed: 14:05
- Saltwells Road - North Ormesby - Middlesbrough
Arrived: 13:52 Departed: 13:58
- Wellesley Road - North Ormesby - Middlesbrough
Arrived: 13:48 Departed: 13:49
- Coniston Grove - Acklam - Middlesbrough
Arrived: 12:47 Departed: 12:50
- Bruce Avenue - Middlesbrough
Arrived: 12:17 Departed: 12:26

Idling v travel time



Speed patterns

Live Onsite Detail

- Lloyd Street Depot (POI)
Entered Alert Zone at 14:11
- Lloyd Street Depot (POI)
Entered Alert Zone at 10:21 Departed at 11:07
- Lloyd Street Depot (POI)
Entered Alert Zone at 05:50 Departed at 06:25

Live Alerts

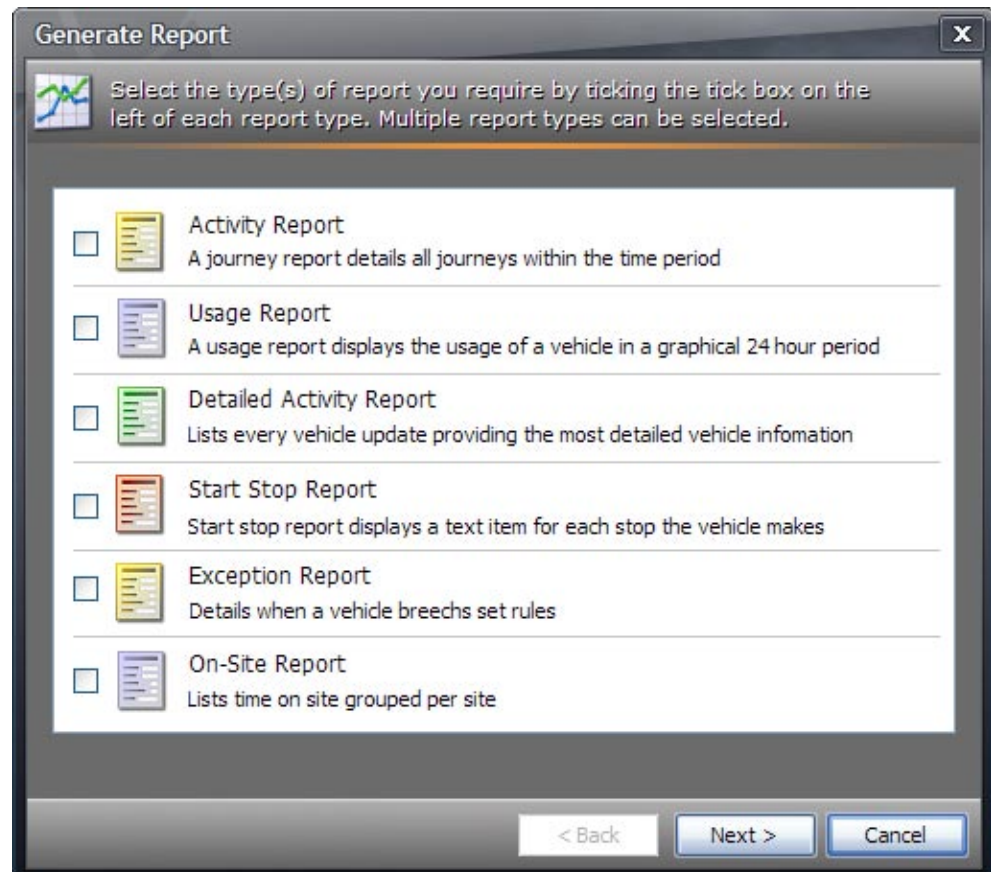
Feature	Advantage	Benefits
One Click Live and Instant Activity Screen		
<p>Provides vehicle attributes live on screen and TODAY's detailed journey activity log in an easily understood format</p> <p>The vehicle notes allow all information to be entered from multiple sources and shared across the organisation, and updated live.</p>	<ul style="list-style-type: none"> • provides a vehicle's details • provides vehicle notes • provides worked time, transit time, and idle time • provides on-site detail and on site time • provides vehicle alerts • provides driver speed analysis • provides journey activity log 	<p><i>"the activity tool is ideal for a easily referenced vehicle maintenance record and has avoided unscheduled stoppages and out-of-service time"</i></p> <p><i>"the activity screen has enabled easier monitoring of the vehicles administration thus saving time and supports planning for service breaks and fleet deployment"</i></p> <p><i>"the archived "speed logs" and "vehicle alerts" totally support our risk management strategies to address Duty of Care"</i></p> <p><i>"the easy to read pictorial presentation of idle time has enabled more control of driver habits and saved money on fuel costs"</i></p> <p><i>"the easy reference to time on site has improved utilisation of vehicle and cut long and unnecessary stop overs on customer sites"</i></p>

Feature	Advantage	Benefits
Journey Replay		
<p>Select a journey to be replayed and see it displayed on the map,</p>	<ul style="list-style-type: none"> • provides a "Snail Trail" for the entire journey with location markers and speed indicators throughout the journey. 	<p><i>"the snail trail was invaluable to discuss costly route deviations and excesses of speed which are contrary to corporate risk management guidelines"</i></p> <p><i>"the instant journey replay has reduced unauthorised breaks, unscheduled stops, and resulted in increased productivity of the vehicle and the driver"</i></p>

Feature	Advantage	Benefits
Screen Display		
<p>GPRS offers real time live vehicle tracking of the whole fleet which can be viewed on the screen at the same time from any location in the world.</p>	<ul style="list-style-type: none"> • Live logistics information for effective fleet management throughout Europe • Financial gain through fleet control 	<p><i>"significant savings have been made on our fleet operations knowing where our vehicles are thus maximising their deployment"</i></p>

1.3 NOW! report - Fleet Journey Reports to Monitor and Control Costs

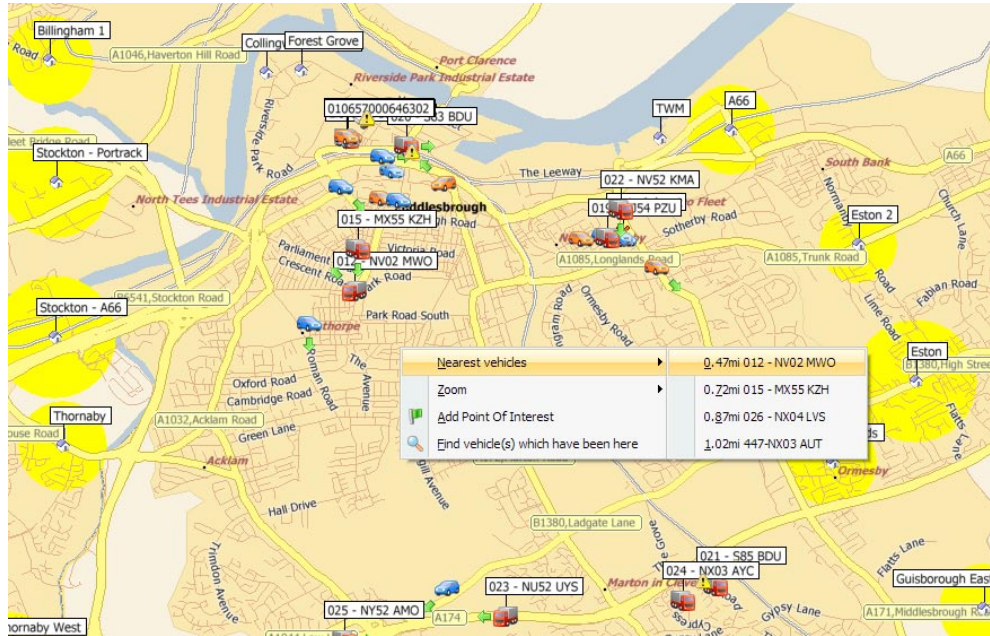
A wide range of data is archived to provide historical reporting as standard and a number of detailed examples of some reports are summarised below



Feature	Advantage	Benefits
Reports		
<p>A wide variety of reports which are easy to produce and access provide relevant management information.</p> <p>These may be printed or output to a number of different file formats.</p> <p>Can be implemented over the whole fleet, or</p> <p>Can be bespoke to individual groups of vehicles or individual employees</p> <p>Costing information provided to group activities</p>	<ul style="list-style-type: none"> • A bespoke report writing service is available to allow a client to specify which reports are required • Exception reports applicable to the business and fleet control are available along with email and/or SMS warnings to management. • One-on-one live tracking reports • Supports PAYROLL and time sheet logging • Confirms expenses claims • Provides estimates of fuel usage • Confirms working start and finish times, and overtime claims • Confirms the where? when? and how? of the working day • Confirms “time on job” for accurate job costing • Confirms “proof of visit” • Facility for logging private and works mileage for more accurate control of expenses claims and for Inland Revenue purposes. 	<p><i>“the control reduces miles travelled and provides savings on fleet maintenance.”</i></p> <p><i>“mileage claims are significantly reduced”</i></p> <p><i>“a saving of as little as 1/2 hours overtime per week paid for the system”</i></p> <p><i>“at last we were able to confirm our demurrage and the costs recovered paid for the system”</i></p> <p><i>“accurate records improved our budgetary controls and improved ongoing quotations and increased margins”</i></p> <p><i>“the ability to provide a customer service based on accurate fleet whereabouts won a major contract – and reduced non-chargeable downtime”</i></p>

Feature	Advantage	Benefits
Standard Report Content		
<p>Each segment of TODAY's vehicle journey is shown live on the NOW! monitor screen.</p> <p>The NOW! Activity screen provides TODAY's breakdown of idling v transit times</p> <p>ALL information is archived in different formats.</p> <p>A = Activity report provides the summarised details of each journey</p> <p>B= Utilisation reports archive a graphical bar chart display of transit, idling, and stop times.</p> <p>C= Stop / Start reports archive the stop start features of the working day</p> <p>D= The detailed activity report provides total detail of the journey at 60 second intervals.</p> <p>E= The exception report enables only those excesses of travel (defined by the user) to be featured in the report.</p>	<ul style="list-style-type: none"> • provides an instant REPORT of today's activities to affect instant monitoring and control of a vehicles journey • provides an instant REPORT to monitor and control idling times • one click live and instant retrieval of all data in a number of standard reports • bespoke reports can be written to suit operational requirements • reports are used to provide:- <ul style="list-style-type: none"> o worked time o transit time o idle time o time on site o time sheet information • Utilisation reports provide day to day comparisons for an individual vehicle, and • comparisons of vehicles over the fleet • archived information supports your legal responsibilities under Duty of Care 	<p><i>“the real time monitoring and control of idling time has saved on fuel usage and in our European fleet has more than paid for the cost of the system”</i></p> <p><i>“the easy access to historic records saves significant management and clerical time”</i></p> <p><i>“the live monitoring of a vehicles journey ensures delivery schedules are achieved with a minimum of “problems” reported by the drivers – this has made considerable savings in wage payments from falsified journeys and journey times”</i></p> <p><i>“drivers’ hours are now easily controlled which has reduced excessive claims for overtime and the savings on the wage bill has easily paid for the system”</i></p>

1.5 NOW! Report – Find Nearest Vehicle



1.5 NOW! Report – Find Nearest Vehicle

Feature	Advantage	Benefit
Find the Nearest Vehicle to a Location		
When selected, as the mouse pauses on a map location, a pop up box will list all selected vehicles, with the closest vehicle at the top of the list.	<ul style="list-style-type: none"> Fleet controllers have ready access to real time location of all vehicles in the fleet (or a group) The pop-up flag provides miles between nearest vehicle to required location – hence an ETA 	<i>“our response rates to inbound requests for load pick ups markedly improved our customer service, and at the same time maximised fleet deployment, and in-house costs on labour resources and mobile phone calls”</i>

1.6 NOW! - Fixed Price European Roaming

GlobalLive NOW! offers fixed price European roaming with 60 second updates. The countries covered by this unique service are France, Austria, Hungary, Greece, Italy, Holland, Spain, Portugal, Sweden, Germany, Belgium, Southern Ireland.

Feature	Advantage	Benefits
European Roaming		
A unique fixed price offering to track your fleet live on screen throughout the majority of mainland Europe, with one-click live and instant journey replays and stop / start sequences	<ul style="list-style-type: none"> One-on-one live tracking reports whilst your fleet is in Europe Supports your drivers throughout their journey Confirms working start and finish times, and overtime claims Confirms the where? when? and how? of the working day Confirms “time on job” for accurate job costing confirms “proof of visit” 	<p><i>“significant all round savings have been made on our European fleet operations since installing European tracking. Real time live tracking of our Euro-fleet has maximised their deployment, addresses WTD, and provides total support for our drivers”</i></p> <p><i>“accurate records improved our budgetary controls and improved ongoing quotations and increased margins”</i></p> <p><i>“the ability to provide a pro-active CRM customer service based on accurate fleet whereabouts has much enhanced our competitive edge in the market”</i></p>



2 NOW! System Modules - Features and Benefits

NOW! Security is an integral part of this feature rich offering and provides a large number of security tools

- **Curfew Alert** allows instant notification of vehicle movements out side of permitted hours
- **Goods in Transit Alert** reports on “doors open” , or unscheduled use of power operated equipment during a journey
- **Asset Movement Alerts** reports on usage of mobile assets outside any prescribed hours
- **Power Take Off Alert** reports on use of on-board equipment outside prescribed hours for equipment on hire, or “moonlighting”
- **Tracking** supports recovery of stolen mobile assets
- **User Locations and Activity Zones** provide reports of traffic activities in and out of customers and competitors territories
- **Exception Alerts** Exception reports can be simply programmed to provide full details of all activities outside prescribed limits

Using the simple administrative wizards sets the alarms and any system abuse is reported instantly by either or all of, an SMS message to a mobile phone, a screen pop-up on a PC or laptop, or an email to one or more recipients, for all the above and, for example, could also include :-

- Enter and egress from user locations and activity zones
- Speeding alerts
- Engine idling alerts

The inclusive NOW! security module provides a variety of **automatic, live and instant security features** to mitigate **risk management** and provide **security of the fleet and goods in transit and employees**

2.1 NOW! Report - Curfew Alert

The Curfew alert provides instant notification of vehicle movements outside of permitted hours.

The simple “wizard” below decides when an alert is generated and to whom. Simply enter the times when vehicles are permitted to be used for ANY day of the week

Monday	<input checked="" type="checkbox"/> Enable for this day Allowed use start time: 09:00:00 Allowed use end time: 18:00:00 SMS destination: +447917804103;matt.redfearn@globallive.co.uk
Monday	
Tuesday	
Wednesday	
Thursday	
Friday	
Saturday	
Sunday	
	Exception Actions <input checked="" type="checkbox"/> Show popup alert <input checked="" type="checkbox"/> Send SMS alert

Feature	Advantages	Benefits
User Location and Curfew Alerts The system can send an alert via screen pop up, email or SMS	User location alerts provide an invaluable tool for fleet control:- <ul style="list-style-type: none"> To report on activity when a vehicle moves in or out of a user location zone To report on security when a vehicle is moved from a designated location out of hours To report on factors effecting fleet risk management, for example when a vehicle exceeds pre-set speeds 	<p><i>“the location alerts allow our CRM staff to better liaise with our clients and inform them of impending deliveries and realistic ETAs. This has much improved our service to customers”</i></p> <p><i>“our tractors and trailers are high value assets and the security alerts have enabled us to negotiate premiums with our insurers”</i></p> <p><i>“managing work-related road safety policies are fundamental to our corporate risk assessment strategies and speed alerts enable us to affect an instant and pro-active stance”</i></p>

2.2 NOW! Report - User Location and User Location Alerts

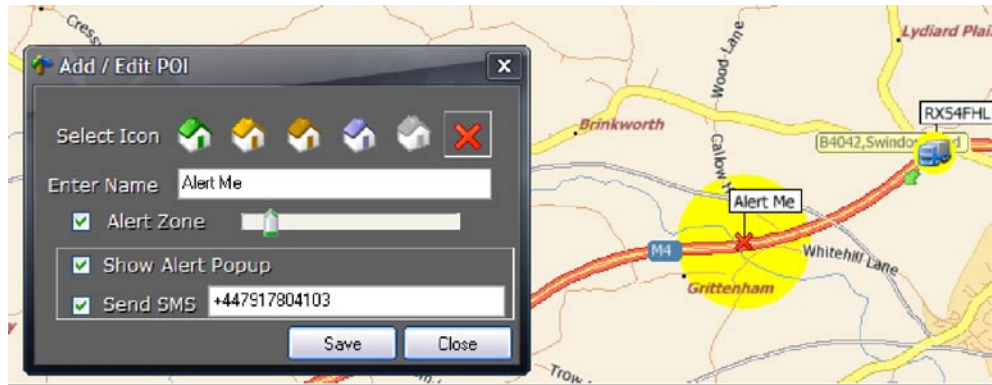
User locations are **areas of significance** on the map which are highlighted by the user.

When a vehicle moves into that user defined area, the **location name will appear on all reports.**

This makes reports more **meaningful** and **easier to read.**

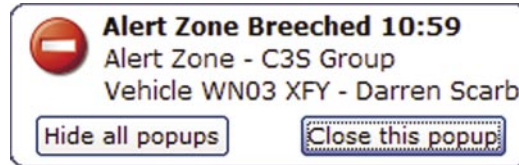
Typical User Locations would be

- o Company offices,
- o Customer sites,
- o Cafes/rest areas,
- o Competitor offices and locations
- o Drivers home addresses

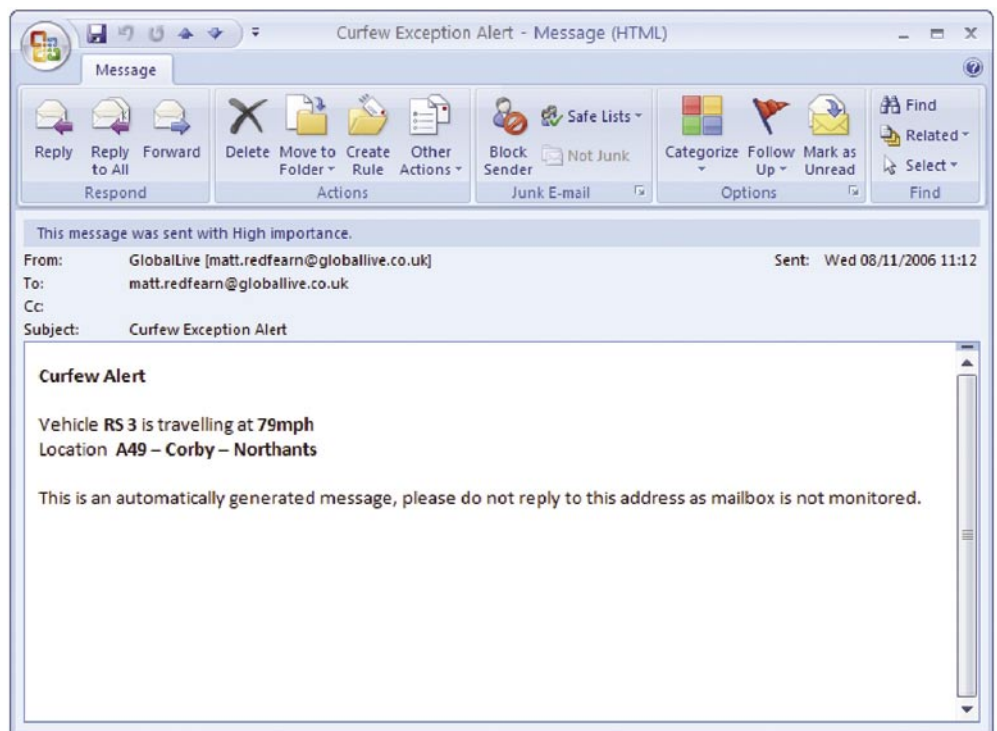


Feature	Advantages	Benefits
Add User Locations to the Map		
User locations can be placed on the mapping and used as a reference for all system users	<ul style="list-style-type: none"> • User locations make reports more meaningful by replacing street names with your place names. • Typical user locations would be Employee Home Addresses, Client Sites and Regional Offices. • Competitor locations have also proved useful. 	<i>“our management of fleet movements and driver adherence to specified routing has reduced running costs and increased productivity enabling additional drops per route”</i>

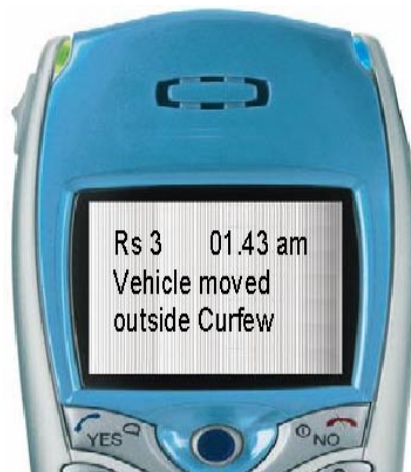
2.2.1 User Location Alerts - pop-up alert on PC



- email alert to one or many emails

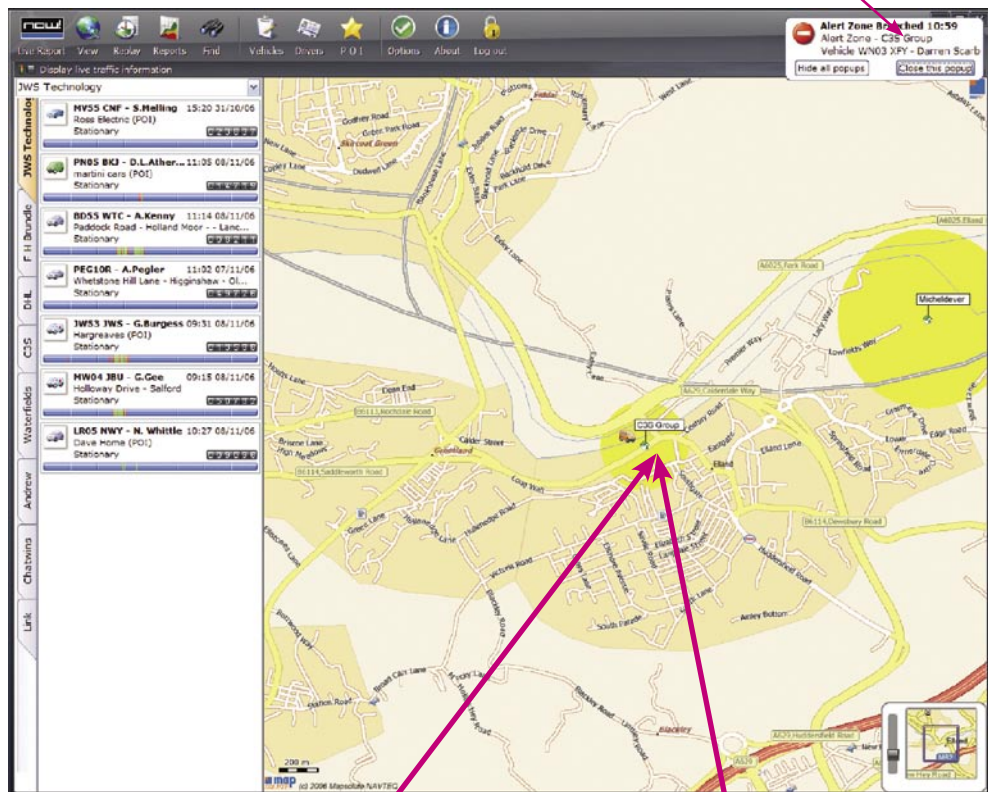


- SMS alert to one or many mobile devices



2.3 NOW! Report - Activity Zones and Activity Zone Alerts

The pop-up alert sends a report when a vehicle enters the defined location – and can be a pre-warning for warehouse crews



The yellow circle has been defined as a barred location – or an activity circle to announce the imminent arrival of a vehicle

Vehicle arrives in activity circle

2.4 NOW! Report - Exception Reports

now!			
Exception Report for MW04 JBU From 01/11/2006 To 08/11/2006			
Wednesday 01/11/06			
08:33	Over Speed	Fairbanks (POI)	Speed Duration: 00:01:01 Max Speed: 83 Mph
08:36	Over Speed	M58 - Merseyside	Speed Duration: 00:01:00 Max Speed: 82 Mph
08:39	Vehicle Idle	A5036 Dunnings Bridge Road - Merseyside	Idle Duration: 00:04:01
09:11	Vehicle Idle	Birkenhead	Idle Duration: 00:02:59
10:43	Vehicle Idle	B5136 New Chester Road - Birkenhead	Idle Duration: 00:03:01
10:58	Vehicle Idle	A5027 Gorsay Lane - Wallasey	Idle Duration: 00:03:01
13:20	Vehicle Idle	Wallasey W Shop (POI)	Idle Duration: 00:03:01
13:30	Vehicle Idle	Great Homer Street - Liverpool	Idle Duration: 00:04:03
13:54	Vehicle Idle	A5080 Edga Lane Drive - Broadgreen - Liverpool	Idle Duration: 00:02:59
14:11	Vehicle Idle	Widnes	Idle Duration: 00:03:02
16:04	Over Speed	M6 - Wigan	Speed Duration: 00:01:01 Max Speed: 83 Mph
16:10	Over Speed	M6 - Wigan	Speed Duration: 00:01:00 Max Speed: 83 Mph
16:12	Over Speed	I P Jones (POI)	Speed Duration: 00:01:01 Max Speed: 85 Mph
16:14	Over Speed	M6 - Chorley	Speed Duration: 00:01:01 Max Speed: 83 Mph
16:23	Over Speed	M65 - Blackburn	Speed Duration: 00:01:00 Max Speed: 83 Mph
17:48	Over Speed	M65 - Blackburn	Speed Duration: 00:01:00 Max Speed: 87 Mph
17:56	Over Speed	M6 - Chorley	Speed Duration: 00:01:00 Max Speed: 84 Mph
18:17	Vehicle Idle	NeilHome (POI)	Idle Duration: 00:02:59
Thursday 02/11/06			
10:26	Vehicle Idle	Jackson Lloyd (POI)	Idle Duration: 00:15:59
10:48	Entered Alert Zone	freds (POI)	
10:49	Left Alert Zone	freds (POI)	
10:52	Vehicle Idle	Leigh Street - Wigan	Idle Duration: 00:02:08
13:13	Vehicle Idle	Jackson Lloyd (POI)	Idle Duration: 00:02:59
13:28	Vehicle Idle	A577 Dingle Road - Upholland - Wigan	Idle Duration: 00:04:00
13:33	Vehicle Idle	A577 Dingle Road - Upholland - Wigan	Idle Duration: 00:04:57
14:38	Vehicle Idle	Jackson Lloyd (POI)	Idle Duration: 00:05:58
15:30	Vehicle Idle	Sherwood Crescent - Platt Bridge - Wigan	Idle Duration: 00:03:57
16:16	Vehicle Idle	B5238 Scholes - Wigan - Wigan	Idle Duration: 00:03:02
16:20	Vehicle Idle	B5238 Scholes - Wigan	Idle Duration: 00:03:01
16:37	Vehicle Idle	Speedier Wigan (POI)	Idle Duration: 00:04:17
Friday 03/11/06			
09:13	Vehicle Idle	A640 Elizabethan Way - Milnrow - Rochdale	Idle Duration: 00:04:00
12:47	Vehicle Idle	Rydings Road - Great Howarth - Rochdale	Idle Duration: 00:03:36
13:47	Vehicle Idle	Rydings Road - Rochdale	Idle Duration: 00:24:01
15:55	Over Speed	M61 - Over Hulton - Bolton	Speed Duration: 00:01:02 Max Speed: 83 Mph
16:20	Vehicle Idle	NeilHome (POI)	Idle Duration: 00:03:01
16:24	Vehicle Idle	NeilHome (POI)	Idle Duration: 00:10:26
Saturday 04/11/06			



3 NOW! System Modules - Features and Benefits

NOW! Risk Manager is another integral part of this feature rich offering and provides a large number of reports to mitigate, safeguard, and assist with your legal compliance responsibilities.

"Gambling with people's lives is socially, economically, and commercially unacceptable"

Lord MacLaurin

"By looking after your employees on the road you are looking after your business as well"

John Howard, Chief Executive, RoSPA

"The cost of doing something will always be less than the cost of doing nothing"

Roger Ashman, Fleet Support Group

"The proper management of the company's work-related road safety responsibilities is not an option!"

Lord MacLaurin

Corporate Manslaughter and Corporate Killing are serious charges and in the event of a serious accident occurring during a business journey, even to post a letter, Company Directors must provide an audit trail of vehicle and driver activities.

- **Duty of Care (Manslaughter) Act**

- o **Employee Assistance -** real time monitoring facilities assists employees if they are lost or broken down
- o **Employee Support -** pro-active CRM and live monitoring are used to support drivers in terms of late deliveries and unforeseen scheduling problems.
- o **Speed Alerts -** provide instant notification of drivers exceeding designated speed limits
- o **Driver Profiles -** mitigate both employer and employee obligations to control driver performance
- o **Journey Reports -** provide records in perpetuity of driver performance and the employers responsibilities to monitor, control, and record driver performance to ensure acceptable use of company vehicles.
- o **Panic Alarm -** provides lone worker protection and employee security and mitigates responsibilities under Health and Safety legislation
- o **Exception Reporting** instant management reporting to control excessive employee/driver activities

- **Driver and Passenger ID**

- o The current MDT system is to be superseded release January 2007

- **Hierarchical Program Access**

- o Multiple login accounts enables security of data and only appropriate information and reports are advised and available to relevant levels of management

Using the simple administrative wizards enables the majority of reports and alerts to be monitored automatically and instantly by either, or all of, an SMS message to a mobile phone, a screen pop-up on a PC or laptop, or an email to one or more recipients.

Exception reports can be simply programmed to provide full details of all activities outside prescribed limits for the majority of the above.

- **Virtual Private Network (VPN)**

- o T Mobile and optional inter company server connectivity networks provides secure transfer of corporate and personnel data without it touching the public cellular network. Access to the Global servers can be via a Secure Socket Layer (SSL) connection to ensure total security of data. This mitigates under:-
 - Data Protection Act
 - Human Rights Act
 - Regulation of Investigatory Powers Act
 - Business Practice Regulations with regard to personal information

- **Inland Revenue**

- o Facility available to record private and company mileage

The inclusive NOW! Risk Manager module provides all historical reporting to address HR issues, support your risk management obligations under the Duty of Care Act, and Health and Safety regulations.

3.1 Duty of Care (Manslaughter) Act

A number of features that relate to a company's risk management responsibilities have been noted previously and can be used as an immediate alert or archived for proof of mitigation under the obligations of both Legal and Health and Safety acts.

- **Employee Assistance** – live on-screen detailed street level mapping assists drivers when they are lost or broken down enabling CRM team members to actively support drivers in difficulty.
- **Employee Support** – live monitoring is used to support drivers in terms of late deliveries and unforeseen scheduling problems. Head office or central depot CRM can keep the customer accurately informed of the delivery vehicle whereabouts, allowing the driver to concentrate on making the delivery and get back on schedule, thus avoiding customer abuse and reducing driver stress levels.
- **Speed Alerts** – when a vehicle exceeds pre-set speeds the instant alert and exception reporting facility enable:-
 - o Management to exercise their responsibilities to address reckless driving
 - o Reduce excessive speeding to reduce running and maintenance costs
 - o Address road safety and mitigate the chances of accidents
- **Driver Profiles** – mitigate both employer and employee obligations to control driver performance, and provide a relative assessment of the fleet drivers. Company's are able to address if erratic driving results from the drivers abilities and attitudes, or poor job planning resulting in too many jobs and too little time to do them.
- **Journey Reports** – provide records in perpetuity of driver performance and conduct of his journeys. The archived records mitigate the employers responsibilities to monitor, control, and record driver performance to ensure acceptable use of company vehicles. The drivers are also supported by the information in case of dispute with third parties.
- **Exception Alerts and Reporting** – provides instant management reporting to control excessive employee/driver activities.

3.2 Driver and Passenger ID

Driver and passenger ID are addressed using the **GlobalLive** mobile data terminal (MDT). However the current system will be superseded in January 2007 with an easy fit, self adhesive flexible keypad to allow for full driver ID with personal/business mileage selection for automatic and accurate mileage report generation.

3.2.1 Driver ID

The GlobalLive driver ID system works in conjunction with the MDT

When the ignition is switched on, the MDT will ask the driver to input a driver PIN Number



This will advise the **GlobalLive** server which vehicle the driver is currently using.

Other members of staff who are in the vehicle will also be asked to enter their PIN numbers. They will be shown on the system as passengers.

From within your **GlobalLive** PC based software a manager /supervisor may type in and send a message immediately to the MDT. The message may be addressed to one vehicle, all vehicles, the driver, or a passenger.

The recipient may reply from a list of pre-defined texts or may reply using the built in alpha/numeric keypad.

3.2.2 Dallas Key Option

The PIN number option can be complimented by also using an individual "Dallas" security fob.

All data is securely held on the **GlobalLive** servers and a selection of reports can be downloaded which will provide a full reconciliation of the drivers and passengers hours. These reports can be used for corroboration of time sheets.

3.2.3 Lone Worker Protection

Panic alarms may be incorporated to protect lone workers

Feature	Advantage	Benefits
MDT and Driver ID		
<p>The GlobalLive MDT provides a low cost inter-active messaging and data communications channel between the home base and the mobile workforce, but the current system will be superseded in January 2007 with a membrane key pad.</p>	<ul style="list-style-type: none"> • Supports your drivers throughout their journey • Confirms working start and finish times, and overtime claims for the driver • Confirms the where? when? and how? of the mobile workforce during the working day • Confirms "time on job" for accurate job costing for "time on site" contracting • confirms "proof of visit" • provides lone worker protection for the mobile workforce 	<p><i>"the accurate logging of employee times has provided savings on wage payments, accurate job costings, and more detailed and accurate information for quotation purposes"</i></p> <p><i>"knowing the whereabouts of our mobile workforce has markedly reduced mobile phone bills which has more than paid for the system, and reduced clerical worker costs"</i></p> <p><i>"the detailed reports provide us with compliance with, and are now part of our HR and Risk Management systems – a huge saving in clerical wages"</i></p> <p><i>"the GlobalLive all inclusive package has improved our overall productivity and control of our mobile workforce – in a short time the benefits have more than paid for the costs"</i></p>

3.3 Hierarchical Program Access

Multiple login accounts enable security of data and only appropriate information and reports are advised and available to relevant levels of management.

All user data is held on the **GlobalLive** servers and when a user logs in to the system all user details are downloaded, including:-

user locations # vehicle details # group information

The simple administrative wizard enables the user to set up multiple login accounts so that, for example,

- Head Office or the Managing Director may see all vehicles or corporate information
- Regional offices may only see vehicles working out of that office or depot
- Department heads or transport managers may only see vehicles in their department.

Your **GlobalLive** system can be tailored so that users can receive any report via email at any time, for example,

- **The wages clerk** to receive a **Start Stop report** every Thursday morning in order to check the time sheets prior to calculating wages
- **The transport manager** to receive a **journey report** each morning to check the previous day's activities
- **The Managing Director** to receive an **exception report** each week to check for vehicles speeding or visiting barred locations

Using the simple administrative wizards enables the majority of reports to be monitored and despatched automatically thus reducing clerical administrative time.

Settings Wizard

Using the options below users can add, edit and delete profiles. Select a profile from the list to display its properties.

New Report Profile

Enter a name for this profile:

Select report frequency: Daily Weekly Monthly

Select report type(s): Journey Usage Start/Stop Text Start/Stop
 Full Exception

Enter email address('s):

Choose run-off time: Run-off day if applicable:

Vehicles to include:

- Vectra RS 1 RS 5
- Van 1 RS 2
- Van 2 RS 3
- Van 10 RS 4

< Back Next > Close

Feature	Advantage	Benefits
Server Based Client Information		
All client information is stored on the GlobalLive™ server.	<ul style="list-style-type: none"> • When a client opens the GlobalLive™ software and logs on to the service, group details and vehicle and driver information is downloaded together with previously defined user locations • A head office login could show all vehicles within in the company • A regional office login would show only vehicles used at that branch. • A departmental login would show only vehicles in that department. • All parameters, alerts and permissions are set at administrator level. This access could be granted to a member of the client's admin or IT staff. 	The hierarchical data and reporting structure provides cost-effective management of the fleet throughout the organisation at any location that has internet access.

3.4 Inland Revenue

The system can differentiate between private and business mileage by using a simple wizard.

The reports may be used as a basis for reporting to the Inland Revenue once a scheme has been approved between the company and the IR.

4 GlobalLive and employee benefits

GlobalLive is not only geared to benefiting fleet owners but provides employee benefits:

- **Employee Assistance** - real time tracking and trace facilities assist an employee if they are lost or broken down. **GlobalLive** accurately locates the vehicle on a street level map and the appropriate action can be taken to help the employee.
- **Employee Support** – **GlobalLive** live tracking capabilities are used to support an employee in terms of late deliveries and unforeseen scheduling problems. Head office or central depot can keep the customer accurately informed of the delivery vehicle location, allowing the employee to concentrate on making the delivery and get back on schedule, and avoiding customer abuse.
- **Driver Safety and Welfare** – management reporting mitigates both employer and employee responsibilities under the Duty of Care (Manslaughter) Act. Employers and employees alike have an obligation under the law and are jointly responsible for monitoring and controlling driver behaviour.

The **Duty of Care (Manslaughter) Act** is enacted under Health and Safety at Work legislation and provides an obligation of employers to monitor, control, and keep a record of driver performance to ensure acceptable use of company vehicles or vehicles used for company business. The responsibility for an employee causing a road fatality through dangerous driving can be that of the company directors if it cannot be shown that due care and attention has been exercised to control employee driving habits. A sentence of manslaughter can be entered if found guilty. NOW! can mitigate this possibility.